

## STATEMENT OF LIMITED WARRANTY

This warranty is given by the Lincoln Electric Company (Australia) Pty Ltd ("Lincoln Electric"), 35 Bryant St, Padstow NSW 2211, Tel: 1300728720.

Under this warranty, Lincoln Electric® warrants all new machinery and equipment ("goods") manufactured by Lincoln Electric® against defects in workmanship and material subject to certain limitations hereinafter provided.

The benefits to the purchaser given by this warranty are in addition to other rights and remedies of the purchaser under a law in relation to the goods. **Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.**

This warranty is void if Lincoln Electric or Lincoln Electric's Authorised Service Facility finds that the equipment has been subjected to improper installation or power supply, improper care or abnormal operations. Further, this warranty does not apply to:

- cable wear and consequential damage resulting from cable wear due to flexing and abrasion. The purchaser is responsible for routine inspection of cables for possible wear and to remedy the issue prior to cable failure;
- any damage or failure to the goods due to use with non-original accessories (e.g remote controls, interconnection cables, coolant, wire feeder etc.);
- any damage or failure to the goods due to use of non-original spare parts;
- engines and engine accessories; <sup>Note 1</sup>
- Air Vantage® compressors; <sup>Note 1</sup>
- any batteries supplied with the goods; <sup>Note 1</sup>
- repairs done to the goods and undertaken by the purchaser outside Lincoln Electric's premises without written authority from Lincoln Electric obtained prior to any such repair; or
- any damage or failure of the goods as a result of normal wear and tear or the neglect misuse abuse or failure to properly service goods by any purchaser.
- Transport damage;

<sup>Note 1</sup> These items are covered by the manufacturer's warranty.

## PERIOD OF WARRANTY "LINCOLN ELECTRIC BRANDED GOODS"

Lincoln Electric will assume both the parts and labour expense of correcting defects during this warranty period. All warranty periods under this warranty start from the date of purchase from a Lincoln Electric Authorised Distributor or Lincoln Electric Authorised Service Facility to the original end user or from the date of manufacture if proof of purchase is not available and are as follows:

### FIVE YEARS (USA made only - After 1<sup>st</sup> Feb 2021)

Power Wave®, Power Feed®, Auto Drive®, MAXsa®, and Pipefab® machines. Apex® Controllers.

### THREE YEARS

- All Lincoln Electric® welding machines, wire feeders and plasma cutting machines unless listed in the Five, Two or One Year Terms
- VIKING™ 3350 4C Welding Helmet Electronic ADF Lens Only.
- VRTEX® 360 and VRTEX® Transport

### TWO YEARS

- All Invertec® Welders, Tomahawk® Plasmas machines unless listed below (exclude V350, TPX, TX, SX & ASPECT Models, which are Three Years)
- Speedtec® 200C
- Cool Arc 20, 21, 25, 30, 34, 35 & 46 Coolers, (excluding the pumps, which are One Year)
- VIKING™ Welding Helmet Electronic ADF Lens Only.
- LF33 Wire Feeder

### ONE YEAR

- POWERCRAFT® Welding Helmet Electronic ADF Lens Only.
- VIKING™ PAPR Blower only
- REALWELD™ (not including items listed under 90 day warranty).
- All Gas Flow Regulators
- All Environmental Systems equipment, including portable units, central units and arms. (Does not include consumable items listed under 30-day warranty).
- Kjellberg Plasma Cutting Equipment.
- Fanuc Robotic Equipment.
- Genesis Systems Group Equipment.
- Torchmate Cutting Systems
- Weld Engineering Flux Recovery Equipment.
- Binzel Robotic Cleaning Stations & Associated Equipment.
- Cool Arc 20, 21, 25, 30, 34, 35 & 46 pumps only
- Arc welding and cutting robots and robotic controllers.
- All stick electrodes, welding wires and fluxes.
- All welding and cutting accessories including wire feed modules, undercarriages, field installed options that are sold separately, unattached options, welding supplies, standard accessory sets, replacement parts. (Does not include expendable parts and guns/torches listed under 90 and 30 day warranties).

### 90 DAYS

- All Lincoln MIG, TIG, Plasma torches, spool guns, Cable assemblies and all VRTEX™ Guns and VR Helmets.

### 30 DAYS

- All consumable items that may be used with the environmental systems described above. This includes hoses, filters, belts and hose adapters.
- Expendable Parts - Lincoln Electric® is not responsible for the replacement of any expendable part that is required due to normal wear.
- All Software

### NO SPECIFIED TIME PERIOD

Red Line™ and any other welding apparel products are warranted against manufacturing defects. Red Line™ and any other welding apparel products are not subject to warranty after use.

## PERIOD OF WARRANTY "POWERCRAFT® BRANDED GOODS"

Lincoln Electric will assume both the parts and labour expense of correcting defects during this warranty period. All warranty periods under this warranty start from the date of purchase from a Lincoln Electric Authorised Distributor or Lincoln Electric Authorised Service Facility to the original end user or from the date of manufacture if proof of purchase is not available and are as follows:

### THREE YEAR LIMITED WARRANTY\*

- All POWERCRAFT® welding power sources, wire feeders and plasma cutting machines with a Code number 76205 or higher.

| POWERCRAFT® welding power sources  | Parts  | Labour |
|--|--------|--------|
| Original main transformer, inductors, rectifiers (off PCB's)   | 3 year | 2 year |
| Original printed circuit boards  | 2 year | 1 year |
| All other circuits and components including, but not limited to, relays, switches, contactors, solenoids, fans and electric motors | 1 year | 1 year |

### ONE YEAR

- All POWERCRAFT® Welding power sources with a Code number lower than 76205.
- All welding and cutting accessories including wire feed modules, undercarriages, field installed options that are sold separately, unattached options, welding supplies, standard accessory sets, replacement parts. (Does not include expendable parts and guns/torches listed under 90 and 30 day warranties).
- POWERCRAFT® Welding Helmet Electronic ADF Lens Only.

### 90 DAYS

- All MIG, TIG and Plasma and Gouging Torches.

### 30 DAYS

- Expendable Parts - Lincoln Electric® is not responsible for the replacement of any expendable part that is required due to normal wear.

## WARRANTY CLAIM PROCESS

The purchaser must contact Lincoln Electric (see contact details above) within the applicable warranty period about any defect claimed under this warranty. Lincoln Electric may direct the purchaser to one of Lincoln Electric's Authorised Service Facilities. Determination of warranty on welding and cutting equipment will be made by Lincoln Electric or one of Lincoln Electric's Authorised Service Facilities as directed by Lincoln Electric. At Lincoln Electric's request, the purchaser must return, to Lincoln Electric or Lincoln Electric's Authorised Service Facility, at the purchaser's cost, any goods claimed defective under this warranty, or permit Lincoln Electric or Lincoln Electric's Authorised Service Facility to inspect the goods at the purchaser's premises. Lincoln Electric may at its absolute discretion repair or replace the goods at its own premises or at such other premises as Lincoln Electric may designate provided that all freight charges to and from Lincoln Electric's premises or such other premises as Lincoln Electric® may designate shall be paid by the purchaser. If Lincoln Electric or Lincoln Electric's Authorised Service Facility confirms the existence of a defect covered by this warranty; the defect will be corrected by repair or replacement at Lincoln Electric's option.

## LOCATE NEAREST LINCOLN AUTHORISED AGENT

For assistance in locating an LASF go to [www.lincolnelectricstorelocator.com.au](http://www.lincolnelectricstorelocator.com.au)

## FREIGHT COSTS:

The Purchaser is responsible for shipment to and from the Lincoln Authorised Service Facility.

## WARRANTY LIMITATIONS

LINCOLN WILL NOT ACCEPT RESPONSIBILITY OR LIABILITY FOR REPAIRS MADE OUTSIDE OF A LINCOLN AUTHORIZED SERVICE FACILITY. LINCOLN'S LIABILITY UNDER THIS WARRANTY SHALL NOT EXCEED THE COST OF CORRECTING THE DEFECT OF THE LINCOLN PRODUCT. LINCOLN WILL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES (SUCH AS LOSS OF BUSINESS, ETC.) CAUSED BY THE DEFECT OR THE TIME INVOLVED TO CORRECT THE DEFECT.

THIS WRITTEN WARRANTY IS THE ONLY EXPRESS WARRANTY PROVIDED BY LINCOLN WITH RESPECT TO ITS PRODUCTS. WARRANTIES IMPLIED BY LAW SUCH AS THE WARRANTY OF MERCHANTABILITY ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY FOR THE EQUIPMENT INVOLVED.

**Product Use and Customer Assistance Policy.** It is Buyer's sole responsibility to determine if a Good is fit for a particular purpose and suitable for Buyer's method, application or process. Lincoln Electric holds no responsibility and bears no liability for the results or consequences of the use, misuse or application of any Goods purchased from Lincoln Electric by Buyer. The business of Lincoln Electric is manufacturing and selling high quality welding equipment, automated welding systems, consumables, and cutting equipment. Our challenge is to meet the needs of our customers and to exceed their expectations. On occasion, purchasers may ask Lincoln Electric for information or advice about their use of the Goods and/or Services. Lincoln Electric's employees respond to inquiries to the best of their ability based on information provided to them by the customers and the knowledge they may have concerning the application. Lincoln Electric's employees, however, are not in a position to verify the information provided or to evaluate the engineering requirements for the particular weldment or application. Accordingly, Lincoln Electric does not warrant or guarantee or assume any liability with respect to such information or advice. Moreover, the provision of such information or advice does not create, expand, or alter any warranty on our Goods and/or Services.

Lincoln Electric is a responsive manufacturer, but the selection and use of specific Goods and/or Services sold by Lincoln Electric is solely within the control of, and remains the sole responsibility of Buyer. Many variables beyond the control of Lincoln Electric affect the results obtained in applying these types of fabrication methods and service requirements.

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